All Silver Stars Day Nursery policies will be subject to any future change according to Government legislation and guidelines to maintain the safety of all children, families, staff and visitors.

3.02

Parental Involvement

Policy statement

We believe that children benefit most when parents and the setting work together in partnership. Our aim is to support parents as their children's first and most important educators, involving them in their child's learning, development, and the life of the setting. We also aim to support parents in their own continuing learning and personal development.

We are committed to ensuring that all parents and carers are included, recognising diverse family structures, working parents, and parents less represented in early years settings.

Definition: "Parents" includes mothers, fathers, stepparents, foster carers, grandparents with parental responsibility, and parents who do not live with their children but maintain contact.

Procedures

- Welcoming parents: All parents are greeted appropriately; consideration is given to disabilities or impairments.
- Consultation and dialogue: Staff consult with parents during meet-and-greet sessions and maintain ongoing communication to understand children's needs and support families.
- Information sharing: Parents are kept informed about the setting via written information, Tapestry, social media, visits, and informal communication. Understanding of information is checked.
- Confidentiality: Information about children and families is confidential, unless there is a concern about child safety or development. Parental permission is sought unless disclosure is necessary to protect the child (see Information Sharing Policy).
- Parental consent: Consent is obtained for administering medication, emergency treatment, outings, and photographs/videos for record keeping.
- Expectations and consultation: Parent expectations are clarified at registration. Parents are consulted about changes in service delivery and encouraged to participate in decision-making.
- Inclusion and flexibility: Services are provided flexibly to meet parents' needs without compromising children's care.

Children's Learning and Development

- Parents are involved in shared record keeping, including Tapestry learning journals. Both parents have access.
- Parents are encouraged to contribute home observations, recent interests, and focus areas to inform learning.
- Parents are asked to acknowledge and provide feedback on children's focus weeks.
- Opportunities are provided for parents to contribute skills, knowledge, and interests to activities.
- Stay-and-play sessions are offered to allow parents to participate in daily activities.
- Meetings are scheduled to be accessible (face-to-face or video call).
- Parents are informed of the complaints procedure, and all queries, complaints, or suggestions are recorded and addressed.

Volunteering

- Parents, carers, and grandparents are invited to volunteer during the day (e.g., storytime, singing, sharing their job role).
- Visits are planned and supervised, ensuring children are never left alone with volunteers.
- Volunteering provides opportunities for children to build relationships with parents and new adults.

Supporting Parents' Understanding of Learning

- Parents are provided with information about the curriculum and learning in the setting.
- Parents are encouraged to support learning both at home and in the setting through structured or informal activities.

Documentation

In compliance with EYFS Safeguarding and Welfare Requirements, the following are in place:

- Admissions Policy
- Complaints Procedure
- Record of Complaints
- Developmental Records of Children

This policy ensures that children benefit from strong parent–setting partnerships, parents are actively involved in their child's learning, and staff maintain open communication with families.

This policy was adopted by	Silver Stars Day Nursery
Date	February 2026
Review Date	February 2027
Name of signatory	Jenifer Capper
Role of signatory	Proprietor

Signed:	
Date:	February 2026